



MOORE STEPHENS  
LOVELACE, P.A.

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CERTIFIED PUBLIC ACCOUNTANTS

**INDEPENDENT ACCOUNTANTS' REPORT ON  
APPLYING AGREED-UPON PROCEDURES TO INDIGENT CARE  
REIMBURSEMENT SUBMISSIONS**

To the Trustees of North Lake County Hospital District:

We have performed the procedures enumerated below, which were agreed to by you, solely to assist you with respect to the compliance of submissions received under HB 1299 (the "Bill") for the period April 1, 2014 through June 30, 2014.

The Board of Trustees (the "Trustees") of the North Lake County Hospital District (the "District") is responsible for the approval and disbursement of funds under the Bill.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of the procedures is solely the responsibility of the Trustees. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

**Purpose of the Procedures**

Any provider receiving funds from the District is subject to a verification of its records related to the patients for whom payment is sought to ensure compliance with the Bill. The District must conduct verification procedures of providers receiving payments in excess of ten percent of the District's tax revenue in each year and may perform verifications of any other provider submissions under the Bill to ensure compliance and accountability to the taxpayers. If, upon completion of the verification procedures, it is determined that payments were made by the District that are not in compliance, the District is entitled to a recoupment of the amounts in question. We were retained by the District to perform certain agreed-upon procedures designed to meet these verification requirements of the Bill.

**Agreed-Upon Procedures**

It was agreed that our engagement would be limited to the following procedures:

- 1) Determine a statistically valid sample size (producing results that could be extrapolated with a 95% confidence level) for each healthcare provider.

- 2) Interview the provider personnel responsible for the preparation of the indigent care report and update our understanding of the sources of information used to prepare the report and the controls used by the provider to ensure that each eligible indigent encounter is recorded and that each recorded indigent encounter is eligible, properly valued, and medically necessary.
- 3) Obtain the quarterly report submitted by each provider identifying their indigent care encounters. Verify the accuracy of any mathematical calculations in the reports and, on a test basis, agree the report information to the provider's source documents.
- 4) For each sample encounter, agree the encounter information to its source in the provider's system. Additionally, obtain the patient file and review it for:
  - a) Documentation supporting patient eligibility - that is, qualification pursuant to the provisions of the Florida Health Care Responsibility Act, Section 154.304(9), Florida Statutes, and the Florida Health Care Indigency Eligibility Certification Standards, Florida Administrative Code, Rule 59H-1.0035(30).
  - b) Documentation that the recipient of the indigent care for which payment is sought is a resident of the District.
  - c) Documentation supporting medical eligibility - that is, the presence in the file of an appropriately authorized script or order from an appropriately licensed healthcare practitioner.
- 5) For each sample encounter, look up the procedure code on the Medicare fee screen. Using the cost-to-charge ratio from the provider's most recently filed cost report, determine the lower of the Medicare reimbursement rate for identical or substantially similar care in the territory of the District or the cost incurred by the provider in the delivery of such care.
- 6) Communicate with the provider's compliance officer regarding the results and findings of the provider's most recently completed accreditation and peer reviews and audits by government agencies or others that may indicate that unnecessary procedures may have been performed and report such findings, if any, to the District's management.
- 7) Obtain a written representation letter from the provider's management stating that they have reviewed the quarterly indigent care report, accept responsibility for it and certify, under penalty of perjury, that the eligibility verification procedures adopted by the District have been complied with and that they, in good faith, believe that the persons for which they are claiming indigent care reimbursement from the District are qualified under the Bill.
- 8) Report to the District the results from performing these agreed-upon procedures.
- 9) Annually, report to the District summarizing the results of the agreed-upon procedures and present the extrapolation of any payments that were made by the District that were not in compliance with the provisions of the Bill.

## Findings

The following providers submitted funding requests under the Bill for the period April 1, 2014 through June 30, 2014:

- Florida Hospital Waterman
- Central Florida Health Alliance - d/b/a Leesburg Regional Medical Center
- St. Luke's Medical Clinic
- Central Florida Health Alliance - d/b/a Community Medical Care Center
- Community Health Center
- Florida Hospital Waterman d/b/a FHW Community Primary Health Clinic
- LifeStream Behavioral Center
- LifeStream Primary Care Clinic

We performed the agreed-upon procedures to the sampled claims and noted no exceptions. Amounts by provider are as follows:

<u>Provider</u>	<u>Amount</u>
Florida Hospital Waterman **	\$ 1,082,901
Leesburg Regional Medical Center	449,248
St. Luke's Medical Clinic	25,796
Community Medical Care Center	105,081
Community Health Center	43,886
FHW Community Primary Health Clinic	58,515
LifeStream Behavioral Center	80,906
LifeStream Primary Care Clinic **	30,374
Totals	<u>\$ 1,876,707</u>

\*\* These amounts are an estimate or we have not concluded our testing. Any difference between the actual amount and these amounts will be adjusted next quarter.

## Other Comments

Our work consisted of the performance of agreed-upon procedures. We were not engaged to, and did not, conduct an audit or examination, the objective of which would be the expression of an opinion. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

To the Trustees of North Lake County Hospital District  
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Pursuant to Florida law, this report is a public record and its distribution is not limited. Auditing standards generally accepted in the United States of America require us to indicate that this report is intended solely for the information and use of the District's Board of Trustees and is not intended to be, and should not be, used by anyone other than the District's Board of Trustees.

A handwritten signature in black ink, appearing to read "Moore Stephens Lovelace, P.A.", written in a cursive style.

**MOORE STEPHENS LOVELACE, P.A.**  
Certified Public Accountants

Orlando, Florida  
August 21, 2014

**North Lake County Hospital District  
Schedule A**

**Quarter Ended June 30, 2014**

Provider	Fiscal Year July 1, 2013 - June 30, 2014				Quarter Ended June 30, 2014				% of Total Dollars
	Annual Budgeted Amounts	Amount Submitted to Date	Amount Remaining in Budget	Amount over Budget	Submissions	Number of Encounters/ Days	Reimburse per Encounter	% of Total Encounters	
<b>Acute Care</b>									
Central Florida Health Alliance - Inpatient		\$ 1,601,428			\$ 291,726	33	\$ 8,840	1%	16%
Central Florida Health Alliance - Outpatient		\$ 2,267,878			\$ 157,522	388	\$ 406	9%	8%
Central Florida Healthcare Alliance Total	\$ 3,532,010	\$ 3,869,306	\$ -	\$ 337,296	\$ 449,248	421	\$ 1,067	10%	24%
Florida Hospital Waterman - Inpatient **					\$ 521,584	97	\$ 5,377	2%	28%
Florida Hospital Waterman - Outpatient **					\$ 561,317	1,227	\$ 457	28%	30%
Florida Hospital Waterman **	\$ 3,479,462	\$ 4,854,588	\$ -	\$ 1,375,126	\$ 1,082,901	1,324	\$ 818	30%	58%
<b>Mental Health Hospital</b>									
LifeStream Behavioral Center	\$ 563,000	\$ 563,810	\$ -	\$ 810	\$ 80,906	73	\$ 1,108	2%	4%
<b>Clinics</b>									
St. Luke's Medical Clinic	\$ 80,000	\$ 99,950	\$ -	\$ 19,950	\$ 25,796	230	\$ 112	6%	1%
Community Medical Care Center (Leesburg)	\$ 255,000	\$ 410,695	\$ -	\$ 155,695	\$ 105,081	941	\$ 112	23%	6%
FHW Community Primary Health Clinic	\$ 195,000	\$ 236,924	\$ -	\$ 41,924	\$ 58,515	524	\$ 112	13%	3%
Community Health Center	\$ 110,000	\$ 127,490	\$ -	\$ 17,490	\$ 43,886	393	\$ 112	9%	2%
LifeStream Primary Care Clinic **	\$ 100,000	\$ 60,860	\$ 39,140	\$ -	\$ 30,374	272	\$ 112	7%	2%
<b>Totals</b>	\$ 8,314,472	\$ 10,223,623	\$ 39,140	\$ 1,948,291	\$ 1,876,707	4,178	\$ 449	100%	100%

\*\* The quarter ended 6/30/2014 amounts are estimates or we haven't concluded our testing. Any difference between the actual amounts and these amounts will be adjusted next quarter.